

Prepaid Credits for OpenText XM Fax and OpenText XM SendSecure in the Cloud

Deploy Fax over IP (FoIP) and Secure File Exchange solutions to your organization quickly, then purchase capacity in the quantity and at the time that suits your budget

Support critical communications workflows with efficient, cost-effective tools that promote compliance with key regulations (HIPAA, GDPR, FERPA, SOX, etc.) while protecting against breaches. Prepaid credits can be used across both solutions and are available in a variety of package sizes and types to serve your organization's needs.



Control costs by aligning expenditures to budget cycles and other purchases (MFPs, Managed Services agreements) then adding credits as needed



Gain flexibility through single package purchases (bulk and extended expiration options), while sharing credits between XM Fax and XM SendSecure



Boost efficiency with easy to use integrations to securely communicate anywhere



Increase security with encryption, automatic recordkeeping, and other powerful features

OpenText™ XM Fax™

Deploy powerful, cost-effective fax over IP functionality with minimal effort and cost. Transform manual faxing into a secure and managed business workflow that can be performed anywhere with an internet connection via laptops, workstations, mobile devices, and multifunction printers (MFPs).

OpenText™ XM SendSecure™

Safeguard your sensitive data with an easy-to-use secure file exchange solution that utilizes robust security features (2-factor authentication, double encryption, virus scanning, ephemeral storage, etc.) to ensure the safe delivery of documents, audio, video and any other files up to 5TB in size.

XM Fax credit costs	
Per Inbound Fax Number (DID)	40 Credits/Month
Per Toll-Free Inbound Fax Number	100 Credits/Month
Number Porting	150 Credits per Number Port
Toll-Free Number Porting	250 Credits per Toll-Free Number Port
Per Inbound Page	1 Credit
Per Toll-Free Inbound Page	2 Credits
Per Outbound Page ¹	1 Credit (Zone 1 Countries)
Fax Retention (Beyond 90 Days) ²	10 Credits/Month per 1,000 Pages
MFP Connectors ³	30 Credits/Month per Connector

¹Outbound page credit cost varies from country to country and is subject to change based upon market conditions. For international credit deductions ask your reseller for a copy of the rates.

²90 days of fax retention included for free. Beyond 90 days you will be on a Fax Retention Plan at the rates stated. By default, faxes are retained as the customer uses our XMedius Cloud Fax services. Customers can request a shorter retention period via our service helpdesk.

³MFP Connectors available are: Ricoh ESA, Xerox EIP, HP Workpath, Sharp OSA, Toshiba (sold only through TABS), Xerox APEOS, Ecoply ShareScan, Lexmark eSF. The Xerox ConnectKey App is a free download and with no monthly credit deduction. Installation is not included in the credits cost.

[OpenText XM Fax](#)

[XM Fax Overview Video](#)

[OpenText XM
SendSecure](#)

[XM SendSecure
Overview Video](#)

[MFP & EHR/EMR
Connectors](#)

XM SendSecure credit costs

Per SafeBox	5 Credits
Per SMS or Voice Authentication	United States, Canada – 1 Credit Europe, Asia, Middle East – 7 Credits Rest of the World – 21 Credits
Per 1 GB Downloaded	10 Credits
Per 1 GB Stored	10 Credits/Month

General pricing details

Prepaid credits can be purchased with AUD, USD, CAD, Euro, GBP

Packages can be purchased with expiration terms of 1, 3, or 5 years

Volume-based discounts available

Pricing details will be agreed upon by customer and reseller specified in the applicable Ordering Document

Program rules:

- Prepaid credits are valid for redemption towards services based upon the expiration period identified on the voucher code purchased
- Redeemable for whatever fax and secure file exchange services are activated on the account
- Redeemed at credit value for the service options rendered
- May not be used in combination with any other form of payment
- Technical support starts once product is purchased
- Credits are non-refundable, non-transferable, and not for resale

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: opentext.com.