

OpenText™ EMR-Link™ automates registration for lab and imaging outreach patients

Streamline and automate the registration of outreach orders, optimizing lab and imaging order intake and minimizing errors, processing delays and staff time



Enables automatic out-patient order intake



Enhances accuracy of ordering information transmitted to lab or imaging systems



Streamlines accessioning and pre-analytic workflow



Ensures orders enter the lab or imaging system with complete information

Hospital-based clinical laboratories and imaging centers can generate more revenue for the health system by offering outreach services to local community physicians, clinics and care centers not affiliated with the hospital. One challenge to offering outreach services is the need to register those patients within the performing department's information system to ensure smooth billing and operational workflow. This can be a time consuming, labor intensive and often manual requirement for many laboratories and imaging centers.

OpenText™ EMR-Link™ addresses this challenge using algorithms to match orders with imported registration information (e.g. ADT). Once the pertinent registration information is inserted into the order, the order is then sent to the performing department, eliminating the time-consuming tasks of registration and manual patient record retrieval.

The ability to automatically retrieve and insert registration information into the order removes the risk of human error during manual entry. This process also expedites specimen receiving and accessioning, ensuring that outreach samples are placed on instruments and automation lines without delay.

EMR-Link's automatic patient registration offers

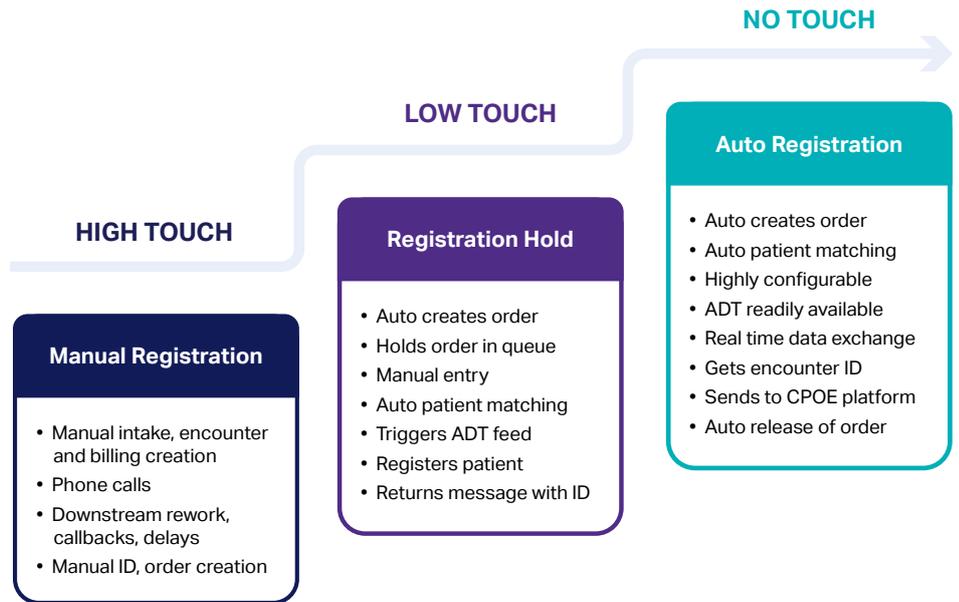
- No or low touch registration of out-patients into hospital system
- Automatic order creation and patient registration
- Automatic patient matching or holding in queue for manual entry if required
- Highly configurable to EMR, lab and imaging information systems
- ADT record search based on patient last name, first name, and date of birth and inserts information into order
- Presents option list for registrar to select from if there is more than one potential record, eliminating a manual search
- Prevents orders from entering the lab or imaging system with incomplete information
- Produces an Untransmitted Orders or Orders Auto Send report if there is no matching record or information is missing to alert lab personnel to review and complete order

OpenText™ EMR-Link™ solves clinical data exchange between laboratory and imaging centers and their physician outreach customers with a unified integration solution and process automation that streamlines lab and imaging orders and results. Visit OpenText™ EMR-Link™ for access to a short explainer video, solution overviews, success stories or to request a demo.

[OpenText™ EMR-Link™](#)

The high level of automation and use of technology already in place to improve accuracy of diagnostic tests in imaging centers and clinical laboratories, makes the use of EMR-Link and its automated capabilities to enhance accuracy and time to processing a natural fit for hospital-based diagnostic services.

When it is necessary for lab personnel to register the patient due to no previous hospital medical record or visit number, the process of completing other orders and preparing them for entry into the lab or imaging center system continues automatically while the employee handles the manual registration. This saves time and keeps critical samples moving forward for testing to enable quicker results for doctors and patients.



Streamline Outreach Patient Registration