OpenText Trading Grid Messaging Service

Securely and efficiently exchange business documents in the world’s largest B2B network

Product overview

Supply chain response time has become a major factor in how successfully businesses can compete. The explosion of communications across the trading community has dramatically increased process complexity and made process standardization necessary across all trading partners.

Tight control, visibility and exception management at each point in the supply chain process are critical to success.

OpenText™ Trading Grid™ Messaging Service is a global, cloud-based transaction management service, enabling companies to electronically trade business documents in a secure, fast and reliable fashion. More than a basic value-added network (VAN), this service allows businesses to exchange documents in virtually any format via the internet or private network, while providing a broad range of added capabilities that give companies a competitive advantage.

Any-to-any connectivity

Each year, the Trading Grid platform performs hundreds of millions of on-demand data translations. The OpenText award-winning mapping and translation engine is used for any-to-any data format translation, supports diverse B2B industry and vertical standards and delivers robust data validation capabilities. Companies can boost the agility and efficiency of their B2B operations by connecting with new and existing business partners in their preferred communication formats.
Customer success story

Plagued by delays due to B2B network outages, Knight Transportation was earning lower scorecard grades, which affected its nationwide transportation business. The company could no longer rely on its unsupportive VAN provider and turned to OpenText for a solution that would take care of its volume of business now and in the future.

“We needed a VAN provider that is reliable and has a good reputation in the industry to move forward with us.”

Jon Bryant
Director of EDI
Knight Transportation

Read the full Success Story

Security

The Trading Grid platform provides integrity at every level, including user authentication, non-repudiation, physical security, data encryption and ongoing security audits.

Performance and reliability

OpenText operates world-class data centers in the U.S. and Europe to ensure business continuity and fast, reliable, mission-critical business transactions. With the Trading Grid platform, companies can experience near real-time document exchange and efficient management by exception.

Single, self-service portal

Trading Grid Online, the web-based interface of Trading Grid Messaging Service, enables self-service trading partner administration, powerful and flexible document search tools, easily customizable document-level reports and much more. Rules-based services enable companies to automate steps in their electronic exchange for even faster trading processes.

Community onboarding

With the Trading Grid platform, companies can access a pre-connected community of trading partners to rapidly onboard customers and suppliers over the largest B2B network. Automated provisioning and mobile capabilities significantly reduce the time needed to connect and collaborate with new trading partners.

Visibility and alerting

OpenText™ Active Documents, a unique transaction lifecycle management application, provides a simple, intuitive user interface to track and trace transaction documents. Active Documents provides a detailed view for each process step in the document lifecycle—communication, messaging and routing (including interconnect status). A robust search function allows users to locate documents using a variety of search criteria and to save searches for future use. Enhanced alerts provide immediate notification of exception conditions to address. Active Documents also includes dashboards to identify transaction volume patterns and trends by document type and by trading partner. An Active Documents mobile application is available to search and view transactions on the go. Learn more about Active Documents.

Analytics

OpenText customers can now benefit from added visualization and analytics capabilities with access to a new breed of embedded analytics that provides both operational and business insights across entire business flows. OpenText™ Trading Grid™ Analytics enables companies to easily access, drill down and analyze the rich data being exchanged across the OpenText™ Business Network and identify patterns and trends to make better business decisions about their B2B transactions and trading partners. Learn more about Trading Grid Analytics.

Direct connect outsourcing

Companies can outsource complex and time-consuming direct connections via common protocols to OpenText. Options include AS2, OFTP, SFTP and FTPS outsourcing.

API-driven enterprise integration

OpenText APIs easily integrate transaction lifecycle data from Active Documents into virtually any application for added visibility, allowing companies to extend the integration platform.
Full suite of B2B software and services

The Trading Grid platform offers a wide variety of options to suit a company’s needs. The platform enables users to trade with one or multiple partners, operate in a standalone mode, integrate with back-office systems or outsource partial or whole B2B programs to OpenText. The Trading Grid platform also offers a suite of Software-as-a-Service (SaaS) applications that provide additional visibility and collaboration capabilities between customers, suppliers and business partners.

Cloud service modules:

- **OpenText™ Active Invoices with Compliance**: Provides capabilities for automating invoicing and compliance in more than 45 countries and offers data validation, digital signatures, archiving and electronic invoice delivery.

- **OpenText™ Active Intelligence**: Allows companies to monitor B2B transactions in realtime to ensure they are accurate and comply with their business rules.

- **OpenText™ Active Catalogue**: Enables suppliers to send their catalog data, more than 600 product attributes, to support a company’s B2C eCommerce storefront.

- **OpenText™ Active Community**: Allows companies to keep all information about their suppliers and customers up to date and use it to roll out new programs or business processes.

### Trading Grid Messaging Service features

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<thead>
<tr>
<th>Feature</th>
<th>Description</th>
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<tbody>
<tr>
<td>Community onboarding</td>
<td>Enables companies to access a pre-connected community of trading partners to rapidly onboard customers and suppliers over the largest B2B network with automated provisioning and mobile capabilities</td>
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<td>Global support</td>
<td>Delivers global customer support around the clock and around the world</td>
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<td>High availability, disaster recovery</td>
<td>Provides high availability guarantees with world-class data centers in the U.S. and Europe to provide local services with global reach and redundancy within and across data centers</td>
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<td>High performance data translation</td>
<td>Performs hundreds of millions of on-demand data translations every year Supports diverse B2B industry and vertical standards and delivers robust data validation capabilities via award-winning mapping and translation engine for any-to-any data format translation</td>
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<td>ERP integration</td>
<td>Offers unmatched capabilities and expertise in ERP integration, one of the most complex aspects of B2B, with direct integration to SAP® and connectivity to all other popular ERP systems, including Oracle®, Microsoft Dynamics®, SAP Ariba®, Infor™ and Epicor®</td>
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<td>B2B communications</td>
<td>Supports a broad range of industry and vertical standards, including AS2, AS4, OFTP2, SOAP, FTP, FTPs, SAP/ ALE, MQ Series, HTTPS, RNF, and many more, boosting the agility and efficiency of B2B operations by connecting business partners in their preferred communication formats</td>
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<td>Visibility and alerting</td>
<td>Provides a transaction lifecycle management application with a simple, intuitive user interface with track and trace data Sends transaction status alerts and allows companies to monitor in-flight transactions to ensure data quality and compliance</td>
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<td>Analytics</td>
<td>Enables companies to easily access, drill down and analyze the rich data being exchanged across the OpenText Business Network and identify both operational and business patterns and trends</td>
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